

Chichester City Ambassador Operational Report - March 2025

Please find below an overview of the Chichester Ambassador service level performance.

Key stats from 25th February 2025 to 30th March 2025

- **462** x high visibility patrols conducted in the individual shops / locations
- **157** direct business interactions – introductions or support
- Attendance or support at **7** shoplifting incidents
- Attendance or support at **5** Anti-Social behaviour incidents
- Gave Assistance to the Public through advice or help **25** times
- Welfare checks on shop staff post shop lifting incidents – **6**
- DISC reports submitted – **10**
- Attended other miscellaneous incidents - **157**

Key points

- Ambassadors are now out in the city for 5 x 6 hour shifts a week, as opposed to 3 shifts a week. This new shift pattern has been worked into the 2025/26 Chichester BID budget. We are awaiting approval to receive an additional contribution from Chichester City Council to maintain the 50/50 contribution arrangement.
- During March 2025, the team spent time patrolling with the new CDC Community Warden, establishing this new and important new relationship.
- In March 2025, the Chair and one of the Ambassadors attended the Eastgate Square residents meeting to offer support where appropriate and hear firsthand the current issues being experienced by businesses and residents alike.

Examples of type of support given during this period:

1. Attending sites where beggar harassment has been an issue and referring individuals to Stone Pillow.
2. Administering First Aid to pavement fall injuries.
3. Illegal traffic redirection in the precinct.
4. Recovery of stolen goods from retail theft.
5. Supporting shops with gangs of intimidating behaviour from local young people.
6. Continued regular attendance at key theft and ASB hot spots - Co Op East Street, TKMaxx, M and S (both sites), Tesco Express, Sports Direct, H and M, New Look and Eastgate Square.
7. Replenishing of 42 car park map dispensers regularly.

Helen Marshall
Chair / CEO Chichester BID
March 2025

City Centre Public Space Protection Order Consultation

Making sure that people feel safe in our city is a priority for the council and its partners. Although our area is a safe place to live, work and visit, we want to ensure that people can enjoy our beautiful city centre without the disruption of anti-social behaviour.

In response to recent reports of alcohol-related antisocial behaviour in an area of the city centre, we've recently been consulting with local residents and partner agencies, including Sussex Police. Taking on board the feedback we've received, we are proposing to introduce a Public Space Protection Order (PSPO), which we believe would effectively help control and deter this type of antisocial behaviour.

This PSPO would give Sussex Police and authorised officers the power to confiscate alcohol in instances where drinking in public spaces is causing, or has the potential to cause, anti-social behaviour that negatively impacts other people. This approach is a proactive step to help ensure that our area continues to be a safe place for everyone to enjoy.

We would really appreciate a few minutes of your time to complete this quick survey, which asks about your experiences of alcohol-related antisocial behaviour in Chichester and offers you the opportunity to share your views on the proposed PSPO. The survey should only take five minutes and will be open until midnight on Tuesday 22 April 2025.

To help provide more information about this consultation, we have developed a range of frequently asked questions, which you can find on our consultation web hub. If you can't find the answer to your question, or if you would like a paper copy of the survey, please email letstalk@chichester.gov.uk

Thank you in advance for your feedback.

Agenda Item 9

To help promote the consultation of the draft Joint Local Health and Wellbeing Strategy (2025-2030) please find below an article and/or social media posts for you to use in any of your communication channels.

Newsletter article

Have your say on health and wellbeing in West Sussex

The West Sussex Health and Wellbeing Board is seeking residents' views on its draft five-year strategy (2025-2030), which sets out the overarching plan for improving health and wellbeing and reducing inequalities across the county.

The draft strategy uses the latest evidence to identify the challenges and needs of people and communities in West Sussex and presents the board's vision and five priority areas:

- Food and nutrition
- School readiness
- Transitioning to adulthood – children and young people's mental health and wellbeing
- Tobacco control
- Health and wellbeing in temporary accommodation

A public consultation on the draft strategy is now open until 11.55pm on Sunday 27 April 2025.

Everyone in West Sussex, including young people, professionals, and local organisations, is invited to take part at the following link - yourvoice.westsussex.gov.uk/jlhws

Those who would prefer to complete a paper copy of the survey can visit their local library where copies are available. The survey is also available to download and print and can be returned to any West Sussex library. [Find your local library on our website.](#)

Social media posts

1. Have your say on improving health and wellbeing and reducing inequalities across the county.

A public consultation on the draft West Sussex Joint Local Health and Wellbeing Strategy 2025 to 2030 is now open to all. Read more about it and take the survey here yourvoice.westsussex.gov.uk/jlhws

Please encourage family, friends and colleagues to take the survey too.

Anyone who is unable to complete the survey online can visit their local library for help.

2. You can now have your say on improving health and wellbeing and reducing inequalities in West Sussex.

A public consultation on the draft West Sussex Joint Local Health and Wellbeing Strategy 2025 to 2030 is now open to all. Read more about it and take the survey here yourvoice.westsussex.gov.uk/jlhws

Please encourage family, friends and colleagues to take the survey.

Anyone who is unable to complete the survey online can visit their local library for help.

Agenda Item 13

Dr Phil Hewitt
Chairman of the Festival of Chichester
12 Tennyson Close
Bishops Waltham
Southampton
SO32 1RU
March 9 2025

Festival of Chichester report for Chichester City Council

We will announce the programme for the 2025 Festival of Chichester on Friday, April 4 at a drinks reception at the Novium – and we will be doing so with confidence, thanks very largely to the huge generosity which Chichester City Council has always shown us, but particularly as we enter year two of the three-year funding agreement we have with you.

The Festival of Chichester has run every year since 2013, a successor event in many ways to the defunct Chichester Festivities, but an event with a very different focus. Our absolute commitment has always been that the people of Chichester and the area with all their talents are the stars and the focus of our festival, and that's why we have always been so delighted to receive the support of the City Council.

The festival is run by a committee of seven or eight of us who meet monthly (except July and August) to plan the festival and to oversee its running. We managed an online festival during the pandemic year of 2020, had a hybrid online/live year in 2021 and then saw the festival stabilise as a live event during the years 2022-24. These were difficult years in many ways as we battled a general not-going-out mentality and absolutely understandable caution, but more particularly we struggled to find the advertising we needed.

In hindsight, the start of our three-year funding agreement with you now seems like a turning point.

Last year advertising was slightly easier to come by and our festival started to expand again post-pandemic. This year we are really seeing the benefits – and we are sure that they are a reflection of the confidence that your support gives us. This year's festival will expand from around 100 events to around 140 events – and even I can work out that that is an increase of a hugely encouraging 40 per cent. Significantly, we have changed the way we seek our advertising revenue. Rather than paying someone 12 per cent of advertising income to find the advertising for us, we have sought advertising in house – with immediate benefits. Members of the committee have drawn on their own contacts – with much better results. We have also saved on paying someone else to do it for us. This year we managed just over £7,000 in advertising revenue – considerably up on last year (a sum which was further reduced when we paid our advertising rep).

And these are the reasons, coupled with your crucial grant-funding, why we approach our 2025 festival confident that we will break even on the year – which is always our aim, a

lovely position to be in so far ahead of the festival especially as over the winter we have had to spend around £5,000 on a brand-new website. Plus we know that we are going to have to spend thousands more ahead of next year. The website has had its teething problems during our event registration period – and we are having to pay to put them right.

And again, this is where the three-year funding agreement with you has been absolutely vital to us. Generally, our budget for the year is around £12,000 (including around £6,000 which pays for the lay-out, design and printing of our brochure). Other costs for us include promotion, brochure distribution and insurance etc). However, this winter our expenditure has been abnormally high because of the website – but the knowledge that we are in year two of a three-year arrangement with the City Council has given us the confidence to make the software investments we absolutely had to make.

I am proud to chair a really committed, enthusiastic committee who are full of ideas and full of passion for delivering the best festival we possibly can. It will never be easy, but the reward is a four to five-week festival every summer which the whole city can enjoy, a wonderful collection of events ranging from walks to talks, from theatre to music of all kinds, from community gatherings to exhibitions and books. The whole thing is an open invitation to everyone to come and celebrate our beautiful city in all its possibilities and in all its history and splendour. And we take huge encouragement from the City Council's financial support.

We see your support as your approval of our ambitions, and that means a huge amount to us. Crucially, it gives us the confidence to plan ahead. We see our mission as similar to the City Council's. We want to enhance a magnificent city.

We have a feeling that 2025 is going to be a great year for us. Our programme is so much bigger and also boasts huge range and quality. But the fact remains that without the City Council's support there almost certainly wouldn't be a festival at all. We are hugely in your debt and forever grateful.

CHICHESTER CITY COUNCIL

DISCRETIONARY GRANTS (SMALL GRANTS) 2025/2026

APPLICATIONS TO BE DISCUSSED AT THE COMMUNITY AFFAIRS COMMITTEE MEETING ON MONDAY 7th APRIL 2025

Organisation	Total of Grant Requested	Estimated Total Cost of Project	Application Details	Financial Details
Community Fundraisers	£3,000	£6,310	The grant for Community Fundraisers would significantly support their ongoing commitment to the monthly disco and lunch club. The funds would be allocated toward food supplies, disco equipment, community center rentals and storage costs.	Community Fundraisers applied previously, and we required that they review their banking arrangements, so that they had 2 un-related signatories on their account. This has been done.
Friends of St-Anthony's School Chichester	£1,000	£1,000	It will provide us with the basics so that we can get up and running with events. Potentially it will help in bringing together a community around the largest special needs school in Chichester. Enabling many children and parents/carers to have time together to share experiences, offer support and have fun safely.	Core set up costs are likely to cost around £440.
International Relations "Four Cities" Working Group	£500	£441	Setting up association stalls, presenting lecture from guest speaker, covering speaker's reasonable expenses followed by refreshments reflecting the culture of each of the 4 twinning association's partner countries.	Draft Budget for 2025 event. Ticket sales £1,700, expenses £441 from which the 4 twinning associations will deduct their own expenses.

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Matt Black Barn CIC	£3,000	£4,100	This funding will be used to support two essential educational events this summer, designed in direct response to community feedback gathered over the past two years. We have collated important insights into community needs, interests, and barriers to participation over the course of the past two years and identified a need for a focus on access to professional industry insights regarding sustainable practice, artist networking opportunities and local teacher training.	<p>This application came to the last meeting. They were specifically asked how the grant would help Chichester City residents.</p> <p>Worshops have been held which include work from Chichester City artists, Chichester University students, children from local schools and art groups, ensuring strong representation from the city's creative community.</p> <p>See attached note.</p>
The Really Regenerative Centre CIC	£2,495	£18,000	We are setting up a series of bioregional learning hubs in the West West Sussex region, the first of which will be for Chichester and the surrounding landscape. We're a community of interest and practice exploring how a bioregional approach could be a viable and vitalising approach civic engagement in our region.	Annual Accounts to 31 st December 2023 were received. Sales and grants received total £100,277 and expenditure total £54,141 net surplus £30,549 Total balance £41,114.
West Sussex County Scout Council	£1,500	£4,000	The hire of the venue including crowd barrier and toilet facilities. The event is historically held on the Goodwood estate-they provide a flat even surface for racing and other equipment i.e.: crowd barriers/parking/toilets.	Income/expenditure account for the 2023 event was received. Income £3,537.64, exp £3,591.39 net loss £53.75.

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